

Health workers perception of patient safety culture in Java district general hospital

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Statement of the Problem: The high incidence of patients' mortality and morbidity in hospital due to lack of patient safety. One of most important strategies for implement and improving patient safety in healthcare is creating patient safety culture. Safety culture measurement is an important part of monitoring and improving safety in hospital. Some complaints occurred including blaming culture and providers have noted problems with organizational commitment to improve safety culture. The purpose of this study is to assess the patient safety culture in district general hospital in Java from the perspective of healthcare professionals and to assess the differences between public hospital in Java.

Methodology & Theoretical Orientation: This research used descriptive and cross sectional design. The Hospital on Patient Safety Culture (HSOPSC) developed in 2004 by the AHRQ was used to collect data.

Setting: Research was delivered on March 2019, in district of Indonesia.

Participant: Total participants are 310 healthcare professionals from three hospitals completed the survey. The participants were physicians, nurses, pharmacies, dietarian who work in district hospital in Java.

Findings: The highest mean score among the 12 dimensions was on organization learning continuous, followed feedback and communication. The lowest mean score were staffing and handoffs and transitions.

Conclusion & Significance: Some of the health workers have negative perception to patient safety culture in their hospital.

Recommendation: It is necessary to increase policies and strategies to establish a positive safety culture by hospital management.

Biography

Ida Faridah is a candidate of PhD Nursing in Faculty of Nursing, University of Indonesia and registered as PhD student since 2016. She has completed her Masters in Nursing (Nursing Management) in the same university. She has experiences as Nurse Leader in Hospital and Nursing Education.

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